

TERMS AND CONDITIONS:

- 1) All works to conform to BS7671:2008 as amended and 'Part P' of the Building Regulations as necessary.
- 2) All works to conform to the Electricity at Work Regulations Act 1989.
- 3) Labour guaranteed for 12 months from invoice date.
- 4) Materials guaranteed for 12 months from invoice date unless stated otherwise.
- 5) Unless proved otherwise, no Liability or Responsibility can be accepted for items going faulty following a Portable Appliance Test.
- 6) All costs are subject to VAT at the appropriate rate
- 7) Quotations are valid for 30 days. After that time quotations may be revised
- 8) Any additional works/alterations above and beyond the quoted figure will be discussed and priced where possible before commencement of works.
- 9) If there are provisional sums detailed on quotations those figures are above and beyond the total quoted figure.
- 10) The cost of the quotation includes all works discussed verbally on site and as detailed on the quotation.
- 11) A 50% deposit is required on acceptance of quotation
- 12) Re-arrangement or cancellation of work. Once a start date has been issued we will require 2 weeks' notice should you wish to re-arrange or cancel. Please be aware if works are cancelled with less than 2 weeks' notice the deposit is non-refundable
- 13) Please confirm your acceptance of works in writing or via e-mail, detailing any special requirements
- 14) We offer all our clients a "14 day cooling off" period on acceptance of any quotation
- 15) If you have a query relevant to your invoice this must be notified to the office within 7days.
- 16) Payment Terms: Final payment 7 working days from invoice date
- 17) We have a statutory right under the Late Payment of Commercial Debts Regulations 2013; to add interest and late payment compensation to the sum outstanding. Interest is charged at 8% above the Bank of England Base Rate. Compensation is charged at Up to £999.99 £40, £1000-9999.99 £70, £10,000 or more £100
- 18) All goods/materials remain the property of Bentley's Electrical Services until paid for in full.
- 19) All certification will be issued upon receipt of final payment.
- 20) The company will hold all certificates on file for a total of 6yrs.
- 21) The client is responsible for the safe keeping of all certificates issued.
- 22) Duplicate certificates are available at a cost of £20 plus vat.